

# CLOSED - Network Operation Engineers

## THE POSITION IS CLOSED AND DO NOT ACCEPT APPLICATIONS NO LONGER

Are you experienced in network operations and enjoy resolving complex network issues? Would you like to join a new team to get a big influence in how we shape the internalization of the network operations? Do you want to be part of an innovative team who spend their daily life thinking outside the box?

Curious to hear more? Then, don't stop here, because we are looking for our new Network Operations Engineer to join our Digital, Data & IT team in Denmark. Apply bellow!

### **Let's talk about the role**

We are seeking an experienced and motivated Network Operations Center Engineer to join our newly established international team responsible for monitoring, maintaining, and optimizing Novo Nordisk's global network infrastructure. As a Network Operations Engineer, you will play a critical role in ensuring the stability, performance, and security of Novo Nordisk's global network environment.

Your key tasks include:

- Helping to build and mature the new internal capability for Network Operations along with creating, contributing, and maintaining accurate documentation of network configurations, processes, and procedures
- Monitoring and analysing network performance, identifying, and resolving issues proactively to minimize downtime and ensure optimal network functionality
- Responding to alerts, incidents, and requests in a timely manner, following established procedures and protocols
- Collaborating with other IT teams, including Network Architects, Systems Engineers, and Security Analysts, to troubleshoot and resolve network-related problems
- Configuring, installing, and maintaining network equipment, including routers, switches, firewalls, and load balancers
- Participating in capacity planning and network design discussions to ensure scalability and reliability of the network infrastructure

### **We hope to see**

To be a strong candidate for this position, we have an idea that you will possess many to most of these:

- Bachelor's degree in Computer Science, Information Technology, Telecommunications, or equivalent experience
- At least 2-3 years of proven experience in network operations and engineering with a strong understanding of Transmission Control Protocol/Internet Protocol (TCP/IP), routing and switching in a mostly Cisco and Palo Alto environment
- It is mandatory to have knowledge in Cisco Digital Network Architecture (DNA) center solution and/or Software Defined Access (SDA)
- Hands-on experience with network monitoring tools and protocols (e.g., SolarWinds, SNMP, NetFlow, Wireshark)
- Familiarity with security protocols and best practices, including firewalls, intrusion detection/prevention systems, and VPN technologies
- Strong analytical and problem-solving skills, with the ability to work under pressure and prioritize tasks effectively
- Strong background in scripting, automation (e.g., Python)
- Relevant certifications (e.g., CCNA, CCNP, ITIL) preferred, but not mandatory

**The team waiting for you**

The Network Operations team is a recently formed group within the DD&IT network organization. The team members are located across the globe, including the Philippines, Poland, Denmark, and the United States, and they operate using a follow-the-sun model, ensuring global coverage around the clock. We take pleasure in collaborating to deliver outstanding network support, always mindful that incorporating fun into our work is a crucial aspect of our professional lives.

#### **Working at Novo Nordisk**

Novo Nordisk is a global healthcare company headquartered in Denmark. For 100 years, we have been driving change to defeat diabetes and other serious chronic diseases. As a result, our treatments today benefit millions of people living with diabetes, obesity, and rare blood and endocrine diseases. We are proud of that.

We are proud of our people too, and we employ more than 57,000 bright and diverse minds in 80 offices worldwide. With us, your bright mind and commitment help us change lives for people worldwide. In exchange, we offer you a seat in a rewarding and purpose-driven culture where your professional and personal development is highly valued. That said, opportunities are many in Novo Nordisk.

#### **Contact and application:**

If you have any questions regarding the position, please contact Brian Ranvits (+45 2048 0548) or Christoffer Bjørk Pedersen (+45 2080 1638) from European Search Company who carries out this recruitment.

Please apply for this position using the apply button below.